



February 15, 2012

Dear Patient,

At Advantage4Athletes we recognize that life can get hectic and that things such as work, family, illness or a million other things can come between you and your appointment. Our team of professionals works hard to schedule you at the times that are most convenient to you. We believe that consistency in care and following a proper treatment plan is the best way to get you back to your activities quickly and safely. With that in mind we encourage you to avoid missing your scheduled appointments as it can have a negative impact on your progress. Furthermore, all our patients are important to us and we do our best to make sure each of them get the appointment times they are looking for. Once an appointment time is booked it essentially becomes unavailable to our other patients. In consideration of this we kindly request that if you must cancel an appointment that you do it at least 24 hours prior to the scheduled time. All patient accounts will be billed the full amount of the scheduled service if a cancellation occurs within 24 hours. Cancellations should be made by email at reception@advantage4athletes.com or by phone at 905-943-4480.

By signing below you acknowledge that you have read and understood the Advantage4Athletes cancellation policy and that you agree to the terms stated. Advantage4Athletes reserves the right to waive the cancellation policy in exceptional circumstances.

Thank you for your consideration in this matter; we look forward to getting you better,

Sincerely,

Dr. Ryan Scott DC, CEP, CSCS
Clinic Director
Advantage 4 Athletes Sports Therapy Clinic
500 Denison Street, Markham, ON, L3R 1B9
P. 905-943-4480 C. 647-588-9175
ryan@advantage4athletes.com
www.advantage4athletes.com

Patient Signature: _____

Please Print Name: _____

Date: _____

Dr Ryan Scott, Dr Brynne Stainsby